

WSC ADVISORY #2021-038
SUPPORTED LIVING COACHING SERVICES IN APD ICONNECT

ACTION REQUIRED

EFFECTIVE DATE: OCTOBER 26, 2021

Supported Living Coaching services have been implemented in APD iConnect. Waiver Support Coordinators (WSCs) and Consumer Directed Care Plus (CDC+) consultants will now complete the following activities for clients in APD iConnect:

- Initiate ticklers when clients are requesting Supported Living for the first time
- Document referrals for Supported Living services
- Document quarterly Supported Living meetings
- Review provider documentation for rendered Supported Living services
- Complete tasks in APD iConnect in situations where a client in their own home does not have a Supported Living Coach

WSCs and CDC+ Consultants can receive self-paced training in TRAIN Florida as follows:

Course ID 1100774 titled "[APD - iConnect - WSC Initiating and Monitoring Supported Living](#)"

Beginning November 5, 2021, the following forms and tasks for SLCs or WSCs and CDC+ Consultants must be completed in APD iConnect:

- Supported Living Coach **Progress Notes, Monthly Summaries, and Annual Reports**, located in the Provider Documentation tab
- **Implementation Plans**, based upon person-centered support plans completed by WSCs and CDC+ Consultants, located in the Forms tab
- **Initial Housing Surveys, Functional Community Assessments, and Individual Financial Profiles**, located in the Forms tab.
- **Quarterly Health and Safety Checklists**, located in the Forms tab.

For additional information on the Supported Living forms, please review [Provider Advisory 2021-019 Timeframes for Supported Living Forms in APD iConnect](#).

For additional information related to the Supported Living workflow in APD iConnect, refer to the APD iConnect [WSC Library](#).